



BOSTON AND NORTHERN NEW ENGLAND CHAPTERS  
SOCIETY FOR TECHNICAL COMMUNICATION

Celebrate the Winners of the  
Technical Publications, Technical Art  
and  
Online Communications Competitions  
2002-2003



February 26, 2003



# Contents

<b><i>Best of Show</i></b> .....	<b>5</b>
Technical Art Competition .....	5
Online Communication Competition.....	5
Technical Publications Competition.....	5
 <b><i>Awards of Merit</i></b> .....	 <b>7</b>
 <b><i>Awards of Excellence</i></b> .....	 <b>13</b>
 <b><i>Awards of Distinction</i></b> .....	 <b>20</b>
 <b><i>Special Competitions People</i></b> .....	 <b>28</b>
 <b><i>Our Sponsors</i></b> .....	 <b>30</b>



# *Best of Show*

## **Technical Art Competition**

### **Hewlett-Packard Company**

*Enterprise Virtual Array Poster*

**Art—Promotional Poster  
Design**

Douglas Bonin  
Jimmy Malecki  
Alex Hart

## **Online Communication Competition**

### **Progress Software**

*Web-based Training: Database  
Administration Essentials*

**Online—Tutorial/Training**

Computer-Based Training Development Team

## **Technical Publications Competition**

### **The MathWorks**

*MATLAB News & Notes*

**Pubs—Newsletters**

Editorial and production team  
Writers and contributors  
Advisory Board



# *Awards of Merit*

## **Dome Imaging Systems**

*DIMPL Library Reference,  
Release 4.2*

**Pubs—  
Software Guides**

Carla Catalano  
Surya Pemmaraju  
Planar Systems Technical Publications Department

## **EMC Corp**

*EMC EDM Product  
Documentation CD*

**Online—  
Books/Newsletters**

Tom Hanlon  
Mike Quinn  
EMC Data Manager Documentation Team

## **Waters Corp.**

*Technical Communications  
FrameMaker Templates  
Reference Guide*

**Pubs—  
Software Guides**

Barbara Bailey

## **Avid Technology**

*Color Correction for Avid Xpress  
DV 3.5*

**Pubs—  
Software Guides**

Ellen Feldman

## **divine, inc.**

*Participant Server Designer's Startup  
Card: Client Companion for  
Macromedia Dreamweaver*

**Pubs—  
Quick Reference Guides**

Brian Dellascio  
Sarahjane Clark  
JoAnne Hubbard

**KVH Industries**

*Tracphone 50 Technical Manual*

**Pubs—Noncomputer  
Equipment Guides**

Michael Nelson

**Netegrity, Inc.**

*Netegrity SiteMinder Scripting Guide  
for Perl*

**Pubs—Software Guides**

Anthony Ioven

**Sentillion, Inc.**

*Vergence Launchpad 1.0 Installation  
Guide*

**Pubs—Software Guides**

Rosemary Lawson  
Kim Seward

**Concord Communications, Inc.**

*Distributed eHealth  
Administration Guide*

**Pubs—Software Guides**

Barbara O'Toole

**Authoria, Inc.**

*Page Designer for eSPD Guide*

**Pubs—Software Guides**

Ellie Lowell  
Authoria Product Communications Group

**Dome Imaging Systems**

*Product Developer's Guide*

**Pubs—Software Guides**

M. G. Wood  
Judy Perrin  
Planar Systems Technical Publications Department

**Mentor Graphics Corporation**

*PowerPCB with BlazeRouter 5.0  
CD Insert*

Paula Bousquet

**Pubs—Software Guides**

**Cisco Systems, Inc.**

*Cisco Subscriber Edge Services  
Manager Installation and  
Configuration Guide*

Perry Goldstein  
Pamela Taylor

**Pubs—Software Guides**

**Cisco Systems, Inc.**

*Cisco Subscriber Services Manager  
Web Developer Guide*

Bill Langlois  
Jane Williams  
Pamela Taylor

**Pubs—Software Guides**

**Lucent Technologies**

*Feature Guide for MXOS  
Release 08.01.00.00*

Corin Caliendo  
Sarah Boris  
Kellie Allard

**Pubs—Software Guides**

**Avid Technology**

*Avid Symphony What's New  
for Release 4.0*

Joe Kasper  
Brigid Cassidy  
Marianne Burnham  
Avid Technology, Inc.

**Pubs—Software Guides**

**Intellution, Inc.***iBatch Application Guide*

Kathleen McKenna

**Pubs—Software Guides****Schneider Electric***Schneider Electric TwidoSoft  
Operation Guide*

Ted Kostandin

**Online—Help****Lucent Technologies***NavisXtend Provisioning Server User  
Guide for Release 08.01.00.00*Carol Steele  
Kellie Allard**Pubs—  
Software Guides****Avid Technology***Avid Xpress DV  
Getting Started Guide*Christine Tilden  
Len Gauvin  
Avid Technology, Inc.**Pubs—  
Training Materials****Top Layer Networks***DCFD 3500 Hardware Installation*Stanley Ingertson  
Mariellen Sheridan**Pubs—Computer  
Hardware Guides****Hewlett-Packard Company***HTML Bioscience Seminar  
Invitation*Devin Arnold  
Douglas Bonin  
Alex Hart**Art—Promotional Materials  
Design**

## **Children's Hospital Boston**

*ISD News*

**Pubs—Newsletters**

Clare Kiley  
Andrew Clarke  
Kim Forbes

## **Sun Microsystems, Inc.**

*Sun Fire V880 Server Poster*

**Art—Promotional Poster  
Design**

Corinne Tetrault

## **BMC Software**

*PATROL for Perform - Predict*

**Online—Help**

Carol Gordon  
Julia Osgood  
Natalie Ferber

## **Volpe National Transportation Systems Center**

*The Volpe Highlights*

**Art—Magazine Design**

IISS Contract/Planners Collaborative, Inc. and  
EG&G Technical Services  
at the Volpe National Transportation Systems Center

## **Telica, Inc.**

*Plexus 9000 Class 5 Services PN  
79-6019 Issue 1, September, 2002*

**Art—Cover Design**

Shawn Bejaniance

## **Avici Systems Inc.**

*Avici® Systems Inc. Route  
Controller*

**Art—Quick Reference  
Design**

Valerie Rushanan  
ArchiText Translation and Localization Group  
Avici Product Documentation Team

**BMC Software**

*EPSS Help Authoring  
Documentation*

Susan Stotzer  
Kelly Holcomb  
Lelani Prévost  
Shelley Hatfield

**Online—  
Books/Newsletters**

**Intellution, Inc.**

*Getting Started with iHistorian*

Christine Gauthier

**Pubs—Software Guides**

**Sun Microsystems, Inc.**

*Sun Fire V880 Server poster*

Corinne Tetrault

**Art—  
Promotional Poster Design**

**Top Layer Networks**

*Server Load Balancer Installation  
and Configuration*

Stanley Ingertson  
Mariellen Sheridan  
Charlie McLain

**Pubs—Hardware/Software  
Combination Guides**

**Hewlett-Packard Company**

*VISIO 2002 Shortcut  
Reference Card*

Lee Tabor

**Art—  
Quick Reference Design**

## *Awards of Excellence*

### **Waters Corp.**

*Waters CapLC 2996 PDA Detector  
Operator's Guide*

David Sarro

**Pubs—Noncomputer  
Equipment Guides**

### **Concord Communications, Inc.**

*eHealth BT Studio User Guide*

Patricia Gale

**Pubs—Software Guides**

### **Polycom, Inc.**

*iPower 9000 Collaboration System  
Quick Tips Sheet*

Mona Cocciardi  
iDesign Documentation Team  
Polycom, Inc.

**Pubs—Quick Reference  
Guides**

### **divine, inc.**

*Quick Reference Design-Participant  
Server Developer's Startup Card:  
Steps to a divine-Powered Web Site*

Kristine Biagiotti  
Brian Dellascio  
JoAnne Hubbard

**Art—Quick  
Reference Design**

### **Top Layer Networks**

*IDS Balancer Configuration  
and Management*

Stanley Ingertson  
Mariellen Sheridan

**Pubs—  
Software Guides**

**GE Panametrics**

*EPOCH 4B*

Emily Sandahl

**Pubs—  
Hardware/Software  
Combination Guides**

**Sun Microsystems, Inc.**

*Site Planning Guide for  
Entry-Level Servers*

Mary Martyak  
Asher Miller

**Pubs—Informational  
Materials**

**Lucent Technologies**

*GX 550 Multiservice WAN Switch  
Hardware Installation Guide*

Jim Breau  
Kellie Allard  
Karen Young

**Pubs—Computer  
Hardware Guides**

**Phoenix Controls Corp.**

*Vivarium Sourcebook, 2nd Edition*

Cheryl Landes  
Laura Malchiodi  
Dan Frasier  
Rich Stakutis  
Tracy Hedberg  
Leary & Tiziani

**Pubs—Promotional  
Materials**


**Lucent Technologies**

*NavisXtend Provisioning Server  
Object Attribute Definitions for  
Release 08.01.00.00*

Carol Steele  
Kellie Allard

**Pubs—Software Guides**

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**Video Lottery Consultants (VLC)**

*AGS Operations 0209*

**Pubs—Software Guides**

Diane Papineau

**Sun Microsystems, Inc.**

*Sun Fire V480 Server Administration  
Guide*

**Pubs—  
Hardware/Software  
Combination Guides**

Mary Martyak  
David Damkoehler  
Anne Berndtson  
Bruce Sesnovich  
Corinne Tetrault

**Mentor Graphics Corporation**

*BlazeRouter Help*

**Online—Help**

Nancy O'Daniel  
Steve Rice  
Rebecca Torns  
Paula Bousquet

**Lucent Technologies**

*32-Port Channelized T1/E1 FR/IP  
I/O Module User's Guide*

Fran Singer  
Donna O'Leary-Abkowitz  
Jim Breau

**Pubs—  
Hardware/Software  
Combination Guides**

**Telica, Inc.**

*Plexus 9000 Planning and  
Engineering Guide*

Judy Ericksen  
Shawn Bejaniance

**Pubs—Computer  
Hardware Guides**

**S1 Corporation**

*S1 Insurance Online Help*

Chris Boucher  
S1 Documentation Team  
S1 Corporation

**Online—Help**

**Cisco Systems, Inc.**

*Network Registrar User's Guide*

Jianing Wang  
Lynn Dalton  
Lorraine Sharon  
Bert Gassmann

**Pubs—Software Guides**

**Avid Technology**

*Avid Unity MediaNet  
Management Guide*

Rick Luhmann  
Mary McAleese  
Avid Technology, Inc.

**Pubs—Software Guides**

## **EMC Corp**

*Celerra File Server v.4.2  
User Information CD*

**Online—  
Books/Newsletters**

ETP NAS Engineering Technical Publications Group

## **Video Lottery Consultants (VLC)**

*AGS Accounting 0209*

**Pubs—Software Guides**

Diane Papineau

## **EMC Corp**

*EMC Data Manager Console User  
Guide*

**Pubs—Software Guides**

Erika Kirby  
Mark Franceschelli

## **American Power Conversion Corporation**

*PowerStruXure™ Type A Installation  
Overview 220-240 V,  
4-12 kVA Systems*

**Pubs—Quick Reference  
Guides**

Kathy Guarente  
BNG User Education  
BNG PowerStruXure Type A Engineering Team  
Jim McNally  
Richard Graefe  
Gayle Gallagher  
AEG Usability and Education  
Creative Services

## **Cisco Systems, Inc.**

*Cisco 10000 Series ESR  
Broadband Aggregation  
Feature Guide*

**Pubs—Hardware/Software  
Combination Guides**

Jane Williams  
Pamela Taylor

**EMC Corp**

*EMC ControlCenter 5.1 Console  
Quick Start Tutorial*

**Online—  
Tutorial/Training**

Rosemary Hudson  
Peter Kashatus  
Jason Holmberg  
Jennifer Arden  
Buck Jeppson  
Holly Langevin  
Alan Schell  
Hanna Yehuda  
EMC ControlCenter Tech Pubs Team

**Hewlett-Packard Company**

*HP Services Performance Standard  
Communications Package*

**Art—Promotional  
Materials Design**

Douglas Bonin  
Devin Arnold  
Alex Hart  
Lynnette Pedrosa

**Volpe National Transportation Systems Center**

*The Volpe Journal: 30th  
Anniversary*

**Art—Promotional  
Materials Design**

IISS Contract/Planners Collaborative, Inc. and  
EG&G Technical Services  
at the Volpe National Transportation Systems Center

**Cisco Systems, Inc.**

*Release Notes for the Cisco 10000  
Series ESR for Cisco IOS Release  
12.2(4)BZ*

**Pubs—  
Hardware/Software  
Combination Guides**

Thomas F. Martin  
Pamela Taylor

**Waters Corp.**

*Waters 2488 Multichannel  
Absorbance Detector with  
MassLynx Control*

**Pubs—  
Hardware/Software  
Combination Guides**

David Sarro  
Barbara Bailey  
Jeanne Monahan

**EMC Corp**

*Celerra File Server v5.0 User  
Information CD*

**Online—  
Books/Newsletters**

ETP NAS Engineering Technical Publications Group  
and  
RTP Documentation and Web Services

**American Power Conversion Corporation**

*PowerStruXure™ Type A  
Installation Overview for  
220-240 V, 4-12 kVA Systems*

**Art—Interpretive Illustration -  
Line**

Kathy Guarente  
BNG User Education  
BNG PowerStruXure Type A Engineering Team

# *Awards of Distinction*

## **Lucent Technologies**

*NavisXtend Provisioning Server  
Command Line Interface for  
Release 08.01.00.00*

Carol Steele  
Kellie Allard

**Pubs—Software Guides**

## **Waters Corp.**

*Waters CapLC 2487 Dual  
Wavelength Absorbance Detector  
Operator's Guide*

David Sarro

**Pubs—  
Hardware/Software  
Combination Guides**

## **Concord Communications, Inc.**

*Traffic Accountant  
Administration Guide*

Dagmar Potyka

**Pubs—Software Guides**

## **Sun Microsystems, Inc.**

*Sun Fire V480 Server  
Quick Start Guide*

Kristi Caruso  
Corinne Tetrault  
Anne Berndtson  
Mary Martyak

**Pubs—  
Quick Reference Guides**

## **Hewlett-Packard Company**

*Essential Pre-Study Training*

Linda Moore  
Carol Cohen

**Online—  
Tutorial/Training**

**divine, inc.**

*Quick Reference Design-Participant Server  
Designer's Startup Card: Client Companion  
for Macromedia Dreamweaver*

**Art—  
Quick Reference  
Design**

Brian Dellascio  
Kristine Biagiotti  
JoAnne Hubbard

**Media 100, Inc.**

*844/X Tutorial*

**Pubs—Training Materials**

Curtis Poole  
Scott Donahue  
Media 100 Customer Resources and Development

**Polycom, Inc.**

*iPower 9000 Collaboration System  
Easy Install*

**Pubs—  
Computer Hardware Guides**

Mona Cocciardi  
iDesign Documentation Team  
Polycom, Inc.

**American Power Conversion Corporation**

*PowerStruXure™ Type A  
Installation Overview for  
200-208 V, 4-12 kVA Systems*

**Art—  
Interpretive Illustration - Line**

BNG PowerStruXure Type A Engineering Team  
BNG User Education  
Kathy Guarente

**The MathWorks**

*MATLAB News & Notes*

**Pubs—Newsletters**

Editorial and production team  
Writers and contributors  
Advisory Board

**Lucent Technologies**

*I-Port Channelized STM-1/E1  
IMA I/O Module User's Guide*

Sarah Lesway  
Fran Singer  
Heather MacLean

**Pubs—  
Hardware/Software  
Combination Guides**

**Hewlett-Packard Company**

*Enterprise Virtual Array Poster*

Douglas Bonin  
Jimmy Malecki  
Alex Hart

**Art—Promotional  
Poster Design**

**Lucent Technologies**

*NavisCore Troubleshooting Guide*

Corin Caliendo  
Kellie Allard

**Pubs—Software Guides**

**Sun Microsystems, Inc.**

*Sun Fire V480 Server Poster*

Corinne Tetrault

**Art—  
Interpretive Illustration - Line**

**Avid Technology**

*Avid Marquee Title Tool User's  
Guide*

Andrew Harrington  
Terri Autieri  
Avid Technology, Inc.

**Pubs—Software Guides**

**divine, inc.**

*Quick Reference Design-Participant Server  
Content Contributor and Web Developer  
Startup Card: Client Companion  
for Microsoft Word*

**Art—  
Quick Reference  
Design**

Brian Dellascio  
Sarahjane Clark  
Freda Weinbrecht

**Hewlett-Packard Company**

*Compaq Info Center for  
Office Depot*

**Online—  
Reference Material**

Douglas Bonin  
Devin Arnold  
Sylvia Elchinger

**Avid Technology**

*Avid Marquee online help*

**Online—Help**

Andrew Harrington  
Terri Autieri  
Avid Technology, Inc.

**Intellution, Inc.**

*Siemens SIMATIC S7 Driver  
Online Help*

**Online—Help**

Richard Feitelberg

**Sun Microsystems, Inc.**

*Sun Fire V480 Server Parts  
Installation and Removal Guide*

**Pubs—  
Computer Hardware Guides**

Mary Martyak  
Anne Berndtson  
Asher Miller  
Corinne Tetrault

**State Street Bank**

*Lattice Quick Reference*

**Pubs—  
Quick Reference Guides**

Janet Morrissey  
Maryann Bolsover  
BPS/SQA-Product Documentation Services  
State Street Corporation

**Juniper Networks, Inc.**

*MRX Router  
Installation and User Guide*

**Pubs—  
Computer Hardware Guides**

John Borelli

**Lotus Development**

*LDD Today, October 2002,  
Notes/Domino 6 Special Issue*

**Online—  
Technical Marketing**

Dick McCarrick  
Tara Hall  
Christie Williams

**Hewlett-Packard Company**

*HP Smart Array Cluster Storage  
Training CD*

**Online—  
Tutorial/Training**

Patty Morin

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*844/X Hardware Setup Guide*

**Pubs—  
Computer Hardware Guides**

Anna Pratt  
Media 100 Customer Resources and Development

**Cisco Systems, Inc.**

*Cisco 1008 ESR Quick Start  
Installation Guide*

Frank Masullo  
Pamela Taylor

**Pubs—  
Computer Hardware Guides**

**Dome Imaging Systems**

*DX/PCI Display Controller  
Installation Guide*

Judy Perrin  
M. G. Wood  
Planar Systems Technical Publications Department

**Pubs—  
Hardware/Software  
Combination Guides**

**Progress Software**

*Web-based Training: Database  
Administration Essentials*

Computer-Based Training Development Team

**Online—  
Tutorial/Training**

**Netegrity, Inc.**

*Netegrity SiteMinder 5.5  
Integrated Documents*

Anthony Ioven  
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Phyllis Gordon  
Joel Lemieux  
Andrew Munro  
Tim Rapley  
Stephanie Stout  
Mary Hadcock  
Susan Burns  
Netegrity Technical Publications

**Online—  
Books/Newsletters**

## **Hewlett-Packard Company**

*IPS Holiday Greeting  
and Screen Saver*

**Art—  
Promotional Materials  
Design**

Douglas Bonin  
Devin Arnold  
Alex Hart

## **FHWA/FTA Intelligent Transportation Systems Project**

*The “ITS Professional Capacity Building  
Program: One-Stop Access to Training,  
Education, and Technical Resources for  
ITS Success” Brochure*

**Art—  
Promotional Materials  
Design**

IISS Contract/Planners Collaborative, Inc.  
and  
EG&G Technical Services  
at the Volpe National Transportation Systems Center

## **Hewlett-Packard Company**

*Computer Architecture I-IV Series for  
Engineers (bundled package 4-CDs)*

**Online—  
Tutorial/Training**

Patty Morin  
Ben Orona  
Paul Ortolano

## **Avid Technology**

*Avid Xpress DV 3.5 online help*

**Online—Help**

Edith Maxwell  
Brigid Cassidy  
Mary McAleese  
Avid Technology, Inc.

## **Lucent Technologies**

*NavisXtend Statistics Server  
User's Guide for Release 08.01.00.00*

**Pubs—  
Software Guides**

Brenda Finn  
Kellie Allard

## **Avid Technology**

*Avid Xpress User's Guide*

Edith Maxwell  
Mary McAleese  
Avid Technology, Inc.

**Pubs—Software Guides**

## **Hewlett-Packard Company**

*New AlphaServer Series 3D Tour*

Douglas Bonin  
Alex Hart  
Devin Arnold

**Online—  
Technical Marketing**

## **divine, inc.**

*Participant Server Developer's  
Startup Card: Steps to a  
divine-Powered Web Site*

Sarahjane Clark  
JoAnne Hubbard  
Brian Dellascio

**Pubs—  
Quick Reference Guides**

## **American Power Conversion Corporation**

*PowerStruXure™ Type A  
Installation Overview for  
200–208 V, 4–12 kVA Systems*

BNG PowerStruXure Type A Engineering Team  
Jim McNally  
Richard Graefe  
Gayle Gallagher  
AEG Usability and Education  
Creative Services  
Kathy Guarente  
BNG User Education

**Art—  
Quick Reference Design**

# *Special Competitions People*

## **Coordinators:**

Carol Marsh Hobday  
Corinne Tetrault  
Denise Dennett

Joan Wotkowicz  
Kathy Guarente

## **Judges:**

Alanna Blinn  
Andrew Harrington  
Andrew Hawley  
Anna Pratt  
Asteria Dauphinais  
Barbara Bailey  
Barbara Patterson  
Barbara Rosenstroch  
Barbara Scheib  
Barry Kingsbury  
Bill Gruener  
Bob Clark  
Brian Dellascio  
Carol Hobday  
Carol MacBain  
Carol Rose  
Catherine Mason  
Charlie Burzalow  
Cheryle O'Neill  
Chris Boucher  
Christopher Woods  
Christine Monteiro  
Clare Kiley  
Corinne Hamilton  
Craig Austin  
Curtis Poole  
Cynthia Parker  
Dave Van Camp  
Deana Dysert  
Deborah Carley  
Deirdra Dwyer  
Dell Smith  
Diane Hirsch  
Diane Romano  
Ed Marshall

Ellen Feldman  
George Gardner  
George Horesta  
Helen Chen  
Holly Draginich  
Ilana Sztaimberg  
Jeanne Shulze  
Joan Cipriano  
Joan Wotkowicz  
Joanne Juraschek  
John Garison  
John Harrison  
John Verrilli  
Jonathan Moody  
Judy Goodman  
Kathleen McKenna  
Kathy Burns  
Kathy Guarente  
Kathy McKenna  
Lee Tabor  
Lelani Prévost  
Lillian Coltin  
Linda Fritz  
Liz Smith  
Luanna Arrington  
Lynn Harris  
Marguerite Krupp  
Mark Decker  
Mary Martyak  
Mary Oliver-Flebotte  
Michael Ball  
Michael Pashall  
Mike Nelson  
Mona Cocciardi  
Pam Drucker

**Judges (continued):**

Patricia Robertson  
Paul Dixon  
Paul Donato  
Paul Priola  
Peter Ash  
Phyllis Beal  
Polly Kornblith  
Rick Owens  
Stan Morse  
Steve Jong  
Steve Murphy  
Susan Czerepak  
Susan Herrin  
Taryn Light  
Terri Abbate  
Valerie Rushanan  
Vikram Udeshi

**Volunteers:**

Barbara Rosenstroch  
Bonnie Jo Collins  
Cheryl Magadieu  
Cindy Currie  
Dave Van Camp  
Ed Marshall  
Helen Chen  
Linda Fritz  
Mark Decker  
Mary Oliver-Flebotte  
Paul Priola  
Sandra Hakkarainen  
Sharon Hopkins  
Steve Jong  
Susan Czerepak  
Wendy Boston  
Wendy Wing Yurick

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