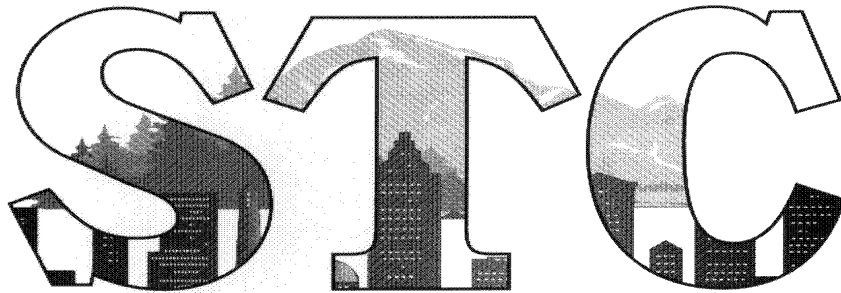


**Boston and Northern New England Chapters STC**



**1997 - 1998**

**Technical Publications,  
Technical Art,  
Electronic Documentation  
Competitions**

**Awards, Judges, and Volunteers**

# TABLE OF CONTENTS

<b>Awards</b>	
<b>Best of Show .....</b>	<b>3</b>
<b>Electronic Documentation Competition .....</b>	<b>4</b>
<b>Technical Art Competition .....</b>	<b>7</b>
<b>Technical Publications Competition .....</b>	<b>9</b>
<b>Competitions Judges .....</b>	<b>24</b>
<b>Competitions Volunteers .....</b>	<b>28</b>



# BEST OF SHOW

## Electronic Documentation

### WINNER

*ACS:180 SE Operator's Manual,*  
*Chiron Diagnostics*

Ruth-Ellen Flanagan  
Dennis Verbiar  
Joel Cambron  
ACS:180 Writing and Design Team

## Technical Art

### WINNER

*Environment 1997,*  
*Page Designs, Inc.*

Terri Parent  
Diane Ignatowicz  
Rich Maggiani

## Ronald D. Eames Memorial Award for Technical Publications

### WINNER

*Galileo's Probes Guardian Angel,*  
*Cahners Publishing Company*

Lawrence J. Maloney

# ELECTRONIC DOCUMENTATION COMPETITION

## Help System Document

### **AWARD OF ACHIEVEMENT**

*Allaire HomeSite Help System,  
Allaire Corporation*

Dennis Carothers  
Patrick Muzila  
Nick Bradbury

### **AWARD OF ACHIEVEMENT**

*Kurzweil VoiceCommands for Microsoft Word,  
Kurzweil Applied Intelligence, Inc.*

Christine Ward Shirey  
Tracy O'Connell

### **AWARD OF MERIT**

*DIGITAL Personal Workstation au-Series Service Guide,  
Digital Equipment Corporation*

Carmen Wheatcroft  
Terry Donald

### **AWARD OF MERIT**

*InfoPump Manager,  
Platinum Technology, inc.*

Katherine Tardif  
Kristine A. L. Tomlinson

### **AWARD OF MERIT**

*System Verification Tool (SVT) Help,  
Geac Computer Systems*

Ellen Hanley  
Jeffrey Krone

### **AWARD OF MERIT**

*Teletime Administrator Software Help,  
Kronos, Inc.*

Julia Barrow

**AWARD OF EXCELLENCE**

*Planet Direct Help System,  
Planet Direct*

Janice M. Ward  
Paul Matthews  
Kieran Chapman

**Reference System****AWARD OF EXCELLENCE**

*Alliance Interactive System Support CD,  
Waters Corp.*

Esther Donlon  
Peter Boler  
John DelRios

**AWARD OF EXCELLENCE**

*NEC Versa 6060 Help Center,  
NEC Computer Systems Division*

Allen Beebe  
Robert West  
Robert Wilson  
Ken Grasso

**AWARD OF DISTINCTION**

*ACS:180 SE Operator's Manual (BEST OF SHOW),  
Chiron Diagnostics*

Ruth-Ellen Flanagan  
Dennis Verbiar  
Joel Cambron  
ACS:180 Writing and Design Team

**Training System****AWARD OF DISTINCTION**

*Storage UltraSCSI Solutions,  
Digital Equipment Corporation*

Steve Staszewski  
Frank Kavanagh  
Miki Ferland  
Information and Performance Solutions (IPS)

## **Web Site**

### **AWARD OF ACHIEVEMENT**

*Environment 1997,  
Vermont Agency of Natural Resources*  
Philip Fass  
Terri Parent  
Rich Maggiani

### **AWARD OF MERIT**

*Network Products Guide,  
Digital Equipment Corporation*  
Bill Dubie  
Patricia Salvatore  
Chuck Carroll  
Phil Dussault  
David Hamel  
Greg Dwyer  
Dawn Rohrbacher  
Network Product Business Group

### **AWARD OF EXCELLENCE**

*Alpha Migration Tools: Moving Applications to Alpha Systems,  
Digital Equipment Corporation*  
Catherine Frean  
Loretta Rossetti  
Roberta Bloom

### **AWARD OF EXCELLENCE**

*Machine Design On-Line,  
Penton Publishing Co.*  
Dave Mottram  
Rick Seibt  
Lee Teschler

# TECHNICAL ART COMPETITION

## INDUSTRIAL/TECHNICAL GRAPHICS

### Mechanical Illustration

#### AWARD OF ACHIEVEMENT

*Ultra Enterprise 450 Server Owner's Guide,*  
*Sun Microsystems, Inc.*

Betsy Halstead

Dick Murray

## DESIGN GRAPHICS

### Articles

#### AWARD OF MERIT

*Barnstormer of the Deep,*  
*Cahners Publishing Company*

William Reilly

Todd Mitchell

#### AWARD OF MERIT

*Lonely by Design,*  
*Cahners Publishing Company*

William Reilly

Todd Mitchell

### Covers/Posters

#### AWARD OF ACHIEVEMENT

*Bose Wave Radio front and back cover set,*  
*Bose Corporation*

Philip Whalen

Chris Dobrowolski

The Bose Technical Communications Group

**AWARD OF MERIT**

*Annual Aerospace Issue,  
Cahners Publishing Company*

William Reilly  
Todd Mitchell

**AWARD OF EXCELLENCE**

*Bernard Degarin, Engineer of the Year,  
Cahners Publishing Company*

William Reilly  
John Maggard  
Todd Mitchell

**AWARD OF EXCELLENCE**

*Bose Wave Radio "Quick Setup Guide,"  
Bose Corporation*

Norma Shulman  
Chris Dobrowolski  
Tara Weatherhead

**Annual Report Design**

**AWARD OF EXCELLENCE**

*Environment 1997 (BEST OF SHOW),  
Page Designs, Inc.*

Terri Parent  
Diane Ignatowicz  
Rich Maggiani

# TECHNICAL PUBLICATIONS COMPETITION

## Promotional Materials and Brochures

### AWARD OF ACHIEVEMENT

*Diffuse Reflectance Coatings and Materials,  
Labsphere, Inc.*

Joan A. Beaulieu  
Sherry Bogacz  
Kevin G. Chittim

### AWARD OF MERIT

*VMARK Technical Publications Catalog,  
VMark Software, Inc.*

Barbara Bailey

### AWARD OF EXCELLENCE

*Pathways to the 21st Century,  
Page Designs, Inc.*

Philip Fass  
Terri Parent  
Rich Maggiani

## Informational Materials

### AWARD OF DISTINCTION

*Networking Services Technology Overview,  
Ascend Communications*

Glen Alberts  
David Sullivan  
Karen Landa

## Specifications

### AWARD OF EXCELLENCE

*Digital Semiconductor 21340 10/100-Mb/s Buffered Port Switch Data Sheet,  
Digital Equipment Corporation*

Norma Kellstedt  
Marianne Burnham  
Betty Veo

## **Hardware and Software Quick Reference Materials**

### **AWARD OF ACHIEVEMENT**

*NEC Versa 2700 Quick Reference Card,*

*NEC Computer Systems Division*

Joanne Bower

Suzanne Breton

Beth Lew

### **AWARD OF ACHIEVEMENT**

*Pioneer MPS Accessory Quick Reference,*

*Perseptive Biosystems*

Deanna Kinney

### **AWARD OF ACHIEVEMENT**

*Ultra Enterprise 450 Server Hardware Setup Instructions,*

*Sun Microsystems, Inc.*

Anne Berndtson

Carolyn Dooman

Betsy Halstead

### **AWARD OF MERIT**

*Digital UNIX Factory-Installed Software Quick Reference,*

*Digital Equipment Corporation*

Debra LaGattuta

Ruth Feldman

Susanna Ries

### **AWARD OF MERIT**

*GroupBoard Quick Reference Card,*

*PictureTel Corporation*

Marge Hart

Lori J. Stone

John Welle

### **AWARD OF MERIT**

*NEC Versa 2700 Quick Setup Sheet,*

*NEC Computer Systems Division*

Joanne Bower

Suzanne Breton

Beth Lew

**AWARD OF MERIT**

*UniVerse Quick Reference,*  
*VMark Software, Inc.*  
Walter Gallant  
Barbara Bailey

**AWARD OF MERIT**

*Welcome to WebSPIRS,*  
*SilverPlatter Information*  
Paul Kouyoumjian

**AWARD OF EXCELLENCE**

*Avid Media Station Quick Reference,*  
*Avid Technology, Inc.*  
John Verrilli  
Ann Leach  
Curtis Poole  
Avid Technology, Inc.

**AWARD OF EXCELLENCE**

*Ready 972x Series Quick Setup/Quick Reference System,*  
*NEC Computer Systems Division*  
Mel Tuttle  
Laura Doherty

**AWARD OF DISTINCTION**

*Bose Wave Radio "Quick Setup Guide,"*  
*Bose Corporation*  
Norma Shulman  
Chris Dobrowolski  
Tara Weatherhead

**AWARD OF DISTINCTION**

*POPS 4.1 Quick Reference Card for AT&T Wireless Services,*  
*Lightbridge, Inc.*  
Doug MacMillan  
Dorothy Karaus  
Lightbridge, Inc.  
Lightbridge Documentation Group

## **Software User Guides for GUI-based Applications or Systems**

### **AWARD OF ACHIEVEMENT**

*Automated Correspondence Standards,  
Page Designs, Inc.  
Rich Maggiani*

### **AWARD OF ACHIEVEMENT**

*NEXEN 8000 - NEXvision Network Administrator's Guide,  
Fujitsu Nexion, Inc.  
Andrew Munro  
Prudence Brighton*

### **AWARD OF ACHIEVEMENT**

*Solstice Network Client 3.1 User's Guide for Microsoft Windows 95 and  
Windows NT,  
Sun Microsystems, Inc.  
Mark O'Brien  
Maura Burke*

### **AWARD OF MERIT**

*Avid NewsCutter User's Guide,  
Avid Technology, Inc.  
Nora Courtney  
Ann Leach  
Avid Technology, Inc.*

### **AWARD OF MERIT**

*C-CURE 1 Plus Ultra Vision User's Guide,  
Sensormatic  
Joan McCarthy-Griffin*

### **AWARD OF MERIT**

*CU-SeeMe Version 3.0 User Guide,  
White Pine Software, Inc.  
William Wiegler  
White Pine Software*

### **AWARD OF EXCELLENCE**

*Avid Medialog for Macintosh User's Guide,  
Avid Technology, Inc.  
Edith Maxwell  
Ann Leach  
Avid Technology, Inc.*

### **AWARD OF EXCELLENCE**

*Configuring ISDN Services for B-STDx,  
Ascend Communications*

David Hendry  
Susan Strombosky  
David Walker

### **AWARD OF DISTINCTION**

*Kodak Color Flow Profile Builder - A Guide to Building Profiles,  
Eastman Kodak Company*

Kate Pulnik  
Kathleen Howard  
Carol Cote  
Eastman Kodak Co., Color Management Group, Technical Publications  
Dept.

## **Software User Guides for Command- or Character-based Applications or Systems**

### **AWARD OF MERIT**

*Activation Center 1.16 User's Guide for AT&T Wireless Services,  
Lightbridge, Inc.*

George Horesta  
Lightbridge, Inc.  
Lightbridge Documentation Group

### **AWARD OF MERIT**

*Alpha Microprocessing Motherboard Debug Monitor User's Guide,  
Digital Equipment Corporation*

Cheryle O'Neill  
Len Gauvin  
Betty Veo

### **AWARD OF MERIT**

*Guide to CMIS Promotions,  
EDS Personal Communication Corp.*

Holly Shurick

## Software Reference Guides

### AWARD OF MERIT

*AX 800/1600 SNMP Reference,*

*Ascend Communications*

Jennifer Davies

Susan G. Strombosky

Karen Landa

### AWARD OF MERIT

*Media 100 Reference,*

*Media 100 Inc.*

Elaine King

Susan Czerepak

Elizabeth Crocker

## Software Programming Guides

### AWARD OF ACHIEVEMENT

*DIMPL Library Reference,*

*DOME Imaging Systems, Inc.*

Mary Tetreau

Donna Ayres

Peter Kaczowka

DOME Technical Publications Department

### AWARD OF MERIT

*Web Speed Developer's Guide,*

*Progress Software*

Daniel J. Rose

Ray Phillips

### AWARD OF DISTINCTION

*PROGRESS Internationalization Guide,*

*Progress Software*

Jeanne Coup

Ray Phillips

Elisabeth Strenger

## Software Combination User/Reference Guides

### AWARD OF MERIT

*Report Wizard,*

*The Chase Manhattan Bank*

Ruthven S. Farber

**AWARD OF MERIT**

*Touch Script '97 User Guide,*  
*ESI Resource Management Group of HBOC*  
Jennifer A. Moore

**AWARD OF EXCELLENCE**

*Filter Builder Getting Started Guide,*  
*3Com Corporation*  
Iain Young  
Patricia L. Johnson  
Bonnie Jo Collins

**Hardware/Software Combination Guides**

**AWARD OF MERIT**

*AVIDdrive Utility User's Guide,*  
*Avid Technology, Inc.*  
James Gallant  
Barbara Patterson  
Avid Technology, Inc.

**AWARD OF MERIT**

*Media 100 Install Guide,*  
*Media 100 Inc.*  
Elizabeth Crocker

**AWARD OF MERIT**

*User's Manual/LAN MultiServers and WAN MultiServers,*  
*Aurora Tachnologies*  
Jim Lidington

**AWARD OF MERIT**

*Venue•2000 Administrator's Guide,*  
*PictureTel Corporation*  
Bill Carbonneau  
John Welle  
Judith Goodman

**AWARD OF EXCELLENCE**

*Pioneer Multiple Peptide Synthesis Accessory User's Guide,*  
*Perseptive Biosystems*  
Deanna Kinney

**AWARD OF DISTINCTION**

*Venue•2000 User's Notebook,  
PictureTel Corporation*  
Mona V. Cocciardi  
Kymm Gossett Welle  
Judith Goodman

**Software Installation/Maintenance Guides**

**AWARD OF ACHIEVEMENT**

*ACE/Server V3.0.1 for Windows NT Administration Manual,  
Security Dynamics Technologies, Inc.*  
Connie Lewis  
Robert Geary  
Anne Marie Fantasia

**AWARD OF ACHIEVEMENT**

*C-CURE 1 Plus Ultra Installation Guide,  
Sensormatic*  
Phil Finan

**AWARD OF MERIT**

*Solstice Network Client 3.1 Quick Start,  
Sun Microsystems, Inc.*  
Electra Coumou  
Maura Burke

**AWARD OF MERIT**

*System Installation and Upgrade Workbook,  
Telequent Communications*  
Marie McPartland-Conn

**AWARD OF EXCELLENCE**

*Network Management Station Installation Guide,  
Ascend Communications*  
Daniel Sung  
Karen Landa  
Jenny Brown

**AWARD OF EXCELLENCE**

*Solstice Network Client 3.1 Installation and Licensing Guide,  
Sun Microsystems, Inc.*  
Electra Coumou  
Maura Burke

### **AWARD OF DISTINCTION**

*NEXEN 8000 - Software Installation and Configuration Guide,*  
Fujitsu Nexion, Inc.  
Andrew Munro

## **Software Release and Update Notes**

### **AWARD OF MERIT**

*Avid Media Composer and Film Composer What's New for Release 5.6,*  
*Avid Technology, Inc.*  
Joseph Kasper  
Mary McAleese  
Avid Technology, Inc.

## **Hardware (Reference and) User Guides**

### **AWARD OF MERIT**

*NEC Versa 6000 Series Mini Dock 6000 User's Guide,*  
*NEC Computer Systems Division*  
Anna V. Pratt  
Bob West  
Suzanne Breton

### **AWARD OF MERIT**

*NEXEN 8000 - General Description Guide,*  
*Fujitsu Nexion, Inc.*  
Carol Elwood

### **AWARD OF MERIT**

*PowerMate Enterprise User's Guide,*  
*NEC Computer Systems Division*  
Gary Quebbeman  
Pam Schmitt  
James Kelley

### **AWARD OF DISTINCTION**

*Bose Wave Radio Owner's Guide,*  
*Bose Corporation*  
Norma Shulman  
Chris Dobrowolski  
Tara Weatherhead

## Hardware Installation/Maintenance Guides

### AWARD OF ACHIEVEMENT

*Installing and Using LimeLight,  
PictureTel Corporation*

Keith McGrath  
Judith Goodman

### AWARD OF ACHIEVEMENT

*Installing the Wall-Mounted Flat Panel Display,  
PictureTel Corporation*

Kymm Gossett Welle  
Judith Goodman

### AWARD OF ACHIEVEMENT

*Ready 9720 Series System Upgrade and Reference Guide,  
NEC Computer Systems Division*

Mel Tuttle  
Mark Puskas  
James Kelley

### AWARD OF MERIT

*Avid Digital News Gathering System Hardware Guide,  
Avid Technology, Inc.*

Stanley Silvia  
Barbara Patterson  
Avid Technology, Inc.

### AWARD OF MERIT

*Avid DiskEx Setup and User's Guide,  
Avid Technology, Inc.*

James Gallant  
Ann Leach  
Daniel Keech  
Avid Technology, Inc.

### AWARD OF MERIT

*Avid Droid Setup and User's Guide,  
Avid Technology, Inc.*

Edith Maxwell  
Ann Leach  
William Lewis  
Avid Technology, Inc.

**AWARD OF MERIT**

*CoreBuilder 6000 Getting Started Guide,  
3Com Corporation*

David Powell  
Lynne Gelfand  
Bonnie Jo Collins

**AWARD OF MERIT**

*NEXEN 8000 - Hardware Installation and Service Guide - AC Version,  
Fujitsu Nexion, Inc.*

James E. Clemens

**AWARD OF MERIT**

*NEXEN 8000 - Hardware Installation and Service Guide - DC Version,  
Fujitsu Nexion, Inc.*

James E. Clemens

**AWARD OF EXCELLENCE**

*Avid iS Expander Setup and User's Guide,  
Avid Technology, Inc.*

Art Wright  
Mary McAleese  
William Lewis  
Avid Technology, Inc.

**AWARD OF EXCELLENCE**

*Avid MediaDock Setup and User's Guide,  
Avid Technology, Inc.*

Art Wright  
Mary McAleese  
William Lewis  
Avid Technology, Inc.

**AWARD OF EXCELLENCE**

*Avid Media Composer Products Connecting Audio and Video Equipment,  
Avid Technology, Inc.*

Daniel Keech  
William Lewis  
Ann Leach  
Avid Technology, Inc.

### **AWARD OF EXCELLENCE**

*Avid Media Drive Setup and User's Guide,  
Avid Technology, Inc.*

Daniel Keech  
William Lewis  
Ann Leach  
Avid Technology, Inc.

### **AWARD OF DISTINCTION**

*Installing the PictureTel Infrared Receiver,  
PictureTel Corporation*

Keith McGrath  
Judith Goodman

### **AWARD OF DISTINCTION**

*Ultra Enterprise 450 Server Owner's Guide,  
Sun Microsystems, Inc.*

Geoff George  
Anne Berndtson  
Ross Warner  
Mary Martyak  
Molly Hoffman

## **Training Materials**

### **AWARD OF ACHIEVEMENT**

*121 - Introduction to AudioVision,  
Avid Technology, Inc.*

Ellen Feldman

### **AWARD OF ACHIEVEMENT**

*142 - Media Illusion,  
Avid Technology, Inc.*

Dewi Win  
Jacqueline Allard

### **AWARD OF EXCELLENCE**

*Media 100 Tutorial,  
Media 100 Inc.*

Elaine King

## Annual Reports

### AWARD OF EXCELLENCE

*Command History for Calender Year 1995,  
Naval Undersea Warfare Center*

Karen A. Holt  
Linda J. Panciera  
Lionel D. Wyld

## Whole Periodical

### AWARD OF MERIT

*May 5, 1997; May 19, 1997; June 9, 1997,  
Cahners Publishing Company*

Paul E. Teague

### AWARD OF EXCELLENCE

*Oct. 7, 1996 auto issue; Oct. 21, 1996; Nov. 4, 1996 anniversary issue,  
Cahners Publishing Company*

Paul E. Teague

## Newsletters

### AWARD OF MERIT

*Interface: Computing News of Dartmouth College,  
Dartmouth College*

Bill Brawley  
Marie Stebbins

## Articles: Trade News

### AWARD OF ACHIEVEMENT

*Ford Taurus Wins Best Ride Award,  
Penton Publishing Co.*

James Braham  
Stephen J. Mraz

### AWARD OF ACHIEVEMENT

*Keep Your Eye on the Bat,  
Penton Publishing Co.*

James Braham

**AWARD OF ACHIEVEMENT**

*Lean machines shrink the assembly lines,*  
*Cahners Publishing Company*  
John Lewis

**AWARD OF ACHIEVEMENT**

*Speed duel in the desert,*  
*Cahners Publishing Company*  
Mark A. Gottschalk

**AWARD OF MERIT**

*Hybrids Grab the Wheel,*  
*Cahners Publishing Company*  
Charles J. Murray

**AWARD OF MERIT**

*New Sights and Sounds at the Brickyard,*  
*Penton Publishing Co.*  
David S. Hotter

**AWARD OF MERIT**

*Read My Lips,*  
*PennWell Publishing Co.*  
Barbara Robinson

**AWARD OF EXCELLENCE**

*Barnstormer of the Deep,*  
*Cahners Publishing Company*  
Mark Gottschalk

**AWARD OF EXCELLENCE**

*Disease detection goes digital,*  
*Cahners Publishing Company*  
David J. Bak

**AWARD OF EXCELLENCE**

*Engineering Puts Virtual Reality to Work,*  
*Penton Publishing Co.*  
Paul Dvorak

**AWARD OF EXCELLENCE**

*Visualizing Volumes,*  
*PennWell Publishing Co.*  
Diana Phillips Mahoney

**AWARD OF DISTINCTION**

*Galileo's Probes Guardian Angel (BEST OF SHOW),*  
*Cahners Publishing Company*  
Lawrence J. Maloney

**AWARD OF DISTINCTION**

*Just a Spoonful of High Tech Makes the Medicine Go Down,*  
*Penton Publishing Co.*  
Stephen J. Mraz

**Books**

**AWARD OF ACHIEVEMENT**

*FrameMaker to HTML: Single-Source Solution for Paper and Web to HTML,*  
*Harlequin, Inc.*  
Ken Jackson  
Sonya Keene

**AWARD OF ACHIEVEMENT**

*Meeting the Submarine Challenge,*  
*Naval Undersea Warfare Center*  
John Merrill  
Lionel D. Wyld

**AWARD OF MERIT**

*Essential AutoLISP,*  
*Roy Harkow Associates*  
Roy Harkow

# COMPETITIONS JUDGES

## Electronic Documentation Judges

Archer, Paula  
Berger, George  
Blake, Jewel  
Bolt, Bob  
Chatelain, Julianne  
Clark, Patricia  
Czerepak, Susan C.  
Donald, Terry  
Flanagan, Ruth-Ellen  
Garison, John  
Hirsch, Diane  
Kelley, Dave  
Kove, Jennifer  
Krupp, Marguerite  
Lauterbach, Olga  
Rose, Margaret  
Sampson, Len  
Sawtelle, Mark  
Skolnick, David  
Swanson, Debbie  
Verrilli, John  
Zaichkowsky, Linda

## Technical Art Judges

Claremont, Kristine  
Devoid, Eugene  
Fleury, Jan  
Frost, Carl  
Landry, Andrea

## Technical Publications Judges

Alesse, Rachel  
Belville, Sharon  
Boston, Wendy  
Burch, Barbara  
Campbell, Art  
Cassidy, Susan  
Cockrell, Susan  
Crimmin, Peter  
Crocker, Elizabeth  
Dennett, Denise  
Donald, Terry  
Fritz, Linda  
Goldstein, Joan  
Goodman, Judith  
Johnson, Elizabeth  
Jong, Steven  
King, Elaine  
Kostandin, Ted  
Kove, Jennifer  
Krupp, Marguerite  
Laincz, Lynn M.  
Lidington, Jim  
Light, Taryn  
Ludman, Doreen  
Maloney, Susan  
Moseff, Linda  
Nahigian, Alma  
Owens, Richard P.  
Paretz, Mark  
Peltz, Donna  
Rose, Margaret  
Russo, Susan  
Schorr, Janet  
Skolnick, David  
Sparr, Kathy  
Steele, Carol  
Ware-Bevacqui, Alva  
Wyld, Lionel  
Yates, Nadine

## Technical Publications Best of Show Judging Panel

The Technical Publications Best of Show award was decided by a panel of experts in the field.

**Mark Barnard** is currently a Senior Information Developer at Bay Networks, Inc. With a Bachelor's degree in English from USM and as a graduate of the Northeastern University's Technical Writing Training Program, Mark has been working in the networking industry for the past seven years. In this time he has written, illustrated, and edited both hardware and software documentation and received both regional and international recognition from STC for his work. His current responsibilities include serving as project leader and managing the release effort for Bay Networks Router Software (BayRS) documentation.

**Lawrence "Lonnie" Brennan** is Senior Technical Writer supporting training and documentation projects for Millipore's Microelectronics division. He is the Immediate Past President of the Boston Chapter STC, holds a Masters in Technical and Professional Writing from Northeastern University, a Certificate in Technical Writing from North Shore Community College, and a Bachelor of Science in Business Administration from the University of New Hampshire. Lonnie has been creating drawings and words for technical training documents for more than 10 years.

**Suzanne Caton** is a Documentation Manager in the Development Tools division of Sybase, Inc. Suzanne's documentation group consists of two editors, two tools specialists, and nine writers, and concentrates on supporting the PowerBuilder and new PowerSite lines of products. Before coming to Sybase, Suzanne worked for several software companies in the Boston area, including Computervision and Hewlett-Packard, as well as a couple of start-ups. She has been in the technical communication field as a writer and manager for over 15 years, and has been active in the Boston chapter of the Society for Technical Communication for many years.

**Jim Lidington** is Manager of Technical Documentation at FirstSense Software, where he was the first technical communicator hired. A veteran of the Greater Boston technology beltways for 18 years, in addition to managing Jim has been writing, editing, consulting, and providing technical support for users of hardware and software technology. He is an experienced judge for both on-line and paper-based documentation and has helped train new judges. In this year's competition, Jim received a Merit award for his entry. A past chairman of the Ipswich Master Plan Commission, he participated in a major, state-funded downtown revitalization project.

**John Minniti** is the Documentation Manager at Restrac, Inc. A graduate of RPI's Technical Writing & Communication program, he has more than 30 years experience as a software technical writer, technical publications consultant, and

manager. John has been an active STC member for nearly 30 years, having served as the Boston Chapter President, Managing Editor of the Boston Broadside, and chair/co-chair of several PICs on both local and international levels.

**Renda Mott**, of Thomson Investment Software, is the documentation team leader for Portia, TIS' flagship product, the industry-leading international portfolio reporting, trading, accounting, and investment analysis application. She has 20 years' writing, editing, and publications project management experience, with stints as a business reporter, newspaper editor and in marketing. She has an MBA and is a graduate of Northeastern University's Technical Writing Training Program.

**Mary Tetreau** is Technical Publications Manager at DOME imaging systems, inc., where she writes documentation for medical-imaging hardware and software. A Senior Member of the STC, she has 15 years' experience writing, editing, and managing hardcopy and online documentation projects. She has won four awards in the Boston/NNE STC publications competitions and two awards in the International STC competitions.

## PANEL FACILITATORS

**Paula Berger** is a founder and principal of SOLUTIONS, the leading provider of training seminars for technical communicators. She is responsible for designing the SOLUTIONS curriculum and managing seminar development. She also has many years of experience managing project teams that develop print and online information products. Paula has delivered seminars on technical communication for 14 years and is a frequent presenter and professional conferences. She has lectured at university writing programs in the Boston area and currently teaches at the University of California, Santa Cruz. Paula is an Associate Fellow of STC and is past president of the Boston chapter. She is co-author of the award-winning Writer's Reference Card.

**Deborah Sauer**, an Associate Fellow of the STC and a past president of the Boston chapter, is a senior technical writer at WhiteCap Development Corp., a subsidiary of Edgewater Technology, where she designs information, including web pages, help systems, online documentation, and marketing materials for computer telephony products and client-server applications. She received her Masters of Technical and Professional Writing from Northeastern University and has taught in the Technical Writing Training Program, a graduate certificate degree program. Deborah has 15 years experience in the technical communication field. She is the co-manager of the Professional Development stem for STC's 45th Annual Conference this year and the program manager for STC's 47th Annual Conference in Orlando, Florida in 2000.

# COMPETITIONS VOLUNTEERS

## Competitions Administrators

Edward J. Carbrey, Jr.  
Ellen Lidington

## Electronic Documentation Competition Coordinator

Linda Holiner

## Technical Art Competition Coordinator

Jan Fleury

## Technical Publications Competition Coordinators

Carol Landers  
John Welle

## Banquet Coordinator

Sandra Sabetty

## Volunteers

Dennis Ahern  
Paul Anderson  
Paula Berger  
Kristine Biagiotti  
Jana Bily  
Kristine Claremont  
Mona Cocciardi  
Denise Dennett  
Denise Dunne  
Scottie Farber  
Richard Feitelberg  
Tim Foley  
John Garison  
Kathleen Garner  
Mark Geoffroy  
Judy Goodman  
Carol Marsh Hobday  
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